

returns form:

In order to ensure your returned item is dealt with quickly & efficiently you should **complete all the sections** of this returns form, failure to complete the form correctly may result in your returned item being delayed.

To qualify for an exchange or credit you must adhere to the following criteria:

- 1** The product must be in otherwise “as new” condition; and this promise does not cover faults caused by accident, neglect, misuse or normal wear and tear.
- 2** Any orders returned that were placed in error, return postage costs of £1.99 will be applied (when using the FREEPOST address), original postage costs will not be refunded.
- 3** By completing this form you agree to be bound by its terms & conditions, nothing in this form affects your statutory rights.
- 4** For our full Returns Policy, please visit the FAQ’s page on our website: www.memorybits.co.uk/faqs

PLEASE COMPLETE THE FOLLOWING IN **BLOCK CAPITALS**:

ORDER NUMBER:

DATE RECEIVED:

NAME:

ADDRESS

TOWN / CITY:

POSTCODE:

EMAIL ADDRESS:

PHONE NUMBER:

(INCLUDING AREA CODE)

REASON FOR RETURN:
(PLEASE TICK)

FAULTY AFTER USE

INCORRECT ITEM ORDERED

FAULTY OUT OF BOX

INCORRECT ITEM RECEIVED

OTHER (PLEASE STATE)

STATE OTHER REASON HERE:

SEE POSTAL ADDRESSES ON PAGE 2 >

Make life easier for yourself!

Simply cut out the relevant postal address below and attach it to your items box to return your order to us. Please fill in your reason for return on the label also to help us process your return quickly.

POSTING FROM UK - use this FREEPOST address



REASON FOR RETURN:
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

Returns Department
Memorybits International Ltd
Memorybits House
FREEPOST JE514
La Route des Quennevais
St Brelade
JERSEY
JE3 8FP

POSTING FROM OUTSIDE UK - use this FREEPOST address



REASON FOR RETURN:
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

Returns Department
Memorybits International Ltd
Memorybits House
FREEPOST JE907
La Route des Quennevais
St Brelade
JERSEY
JE3 8FP

NORMAL POSTAL ADDRESS



REASON FOR RETURN:
(PLEASE TICK)

- FAULTY AFTER USE
- FAULTY OUT OF BOX
- INCORRECT ITEM ORDERED
- INCORRECT ITEM RECEIVED
- OTHER REASON

Memorybits International
(Jersey) Limited
Memorybits House
La Route Des Quennevais
St Brelade
JERSEY JE3 8FP
Channel Islands